

## **JOB DESCRIPTION – CUSTOMER CARE EXECUTIVE**

**Experience:** 0 - 3 Years

**Functional Area:** Customer Care

**Education:** UG - Any Graduate - Any Specialization PG not required

### **Company Profile:**

Mydala.com (owned by Kinobeo Software Pvt. Ltd.) is India's first and largest social commerce/group buying site that offers the best deals 40% to 97% off on the best stuff to do, eat, see, and buy in major cities across India. Several prominent players in business, internet commerce and venture capital have invested in mydala.com including Info Edge (India) Ltd (NSE: NAUKRI), one of the largest internet companies in India. For more details, please visit: [www.mydala.com](http://www.mydala.com)

**Job Description:** To remain as basic point of contact for customers with queries, complaints, feedbacks, requests etc. Ensuring timely and professional responses to all complaints, requests and queries received enabling satisfaction of customer.

### **Desired Candidate Profile:**

- Must be graduate / under graduate with basic computer skills.
- Good Communication Skills.
- Highly self motivated, willing to learn and quick adaptation to new processes within less Stime frame.
- Able to think creatively and structure solution.

Interested Candidates can contact on the numbers given below or send their CV's to below mentioned email-address.

E-mail : [jobs@mydala.com](mailto:jobs@mydala.com)

**Call – 43 444 444**